

Big Ears Prize Draw

Terms & Conditions - 2018

1. No purchase necessary to enter the prize draw.
2. This free prize draw is open to UK residents aged 18 years or over who have left feedback through the Big Ears feedback programme, with the exception of employees of the Promoter or The Lowell Group, their families, agents and anyone else connected with this promotion.
3. Feedback submissions must be received before **15 April 2018**. The Promoter accepts no responsibility for any submissions that are incomplete, illegible, corrupted or fail to reach the Promoter by the relevant closing date for any reason.
4. Only one entry per person.
5. To enter simply reply **'yes'** to the SMS feedback invitation and complete the automated phone survey.
6. All completed feedback submissions will be entered into a prize draw which will take place on **20 April**. The first randomly selected participant will be the winner. No entries will be considered which are received after the time of the draw.
7. The prize for the winner is a **£250** Love2shop Gift Card. More details on Love2shop Gift Cards can be found [here](#).
8. Prizes are subject to availability. In the event of unforeseen circumstances, the Promoter reserves the right **(a)** to substitute alternative prizes of equivalent or greater value and **(b)** in exceptional circumstances to amend or foreclose the promotion without notice. No correspondence will be entered into.
9. The winner will be notified via phone call or email on **20 April**. In the event the Promoter is unable to contact the winner, the Promoter will leave a voicemail message explaining how to claim the prize. The winner must claim their prize within 7 working days of the Promoter leaving the message. If the prize is unclaimed after this time, it will lapse and the Promoter reserves the right to offer the unclaimed prize to a substitute winner selected in accordance with these rules.
10. To obtain details of the winner please email Communications@lowellgroup.co.uk stating "Fred's Group Prize Draw" in the subject heading up to 4 weeks after the closing date.
11. The Promoter will use any data submitted by entrants only for the purposes of running the prize draw, unless otherwise stated in the entry details. By entering this prize draw, all entrants consent to the use of their personal data by the Promoter for the purposes of the administration of this prize draw and any other purposes to which the entrant has consented.
12. The prize is non-exchangeable, non-transferable and is not redeemable for cash or other prizes.
13. By entering the prize draw each entrant agrees to be bound by these terms and conditions.
14. The Promoter is Fredrickson International Ltd 2679522 Ellington House, 9 Savannah Way, Leeds, LS10 1AB. These terms and conditions are governed in accordance with the laws of England and Wales..